

SERVICE PROFILE



North Point Ministries



Electrosonic Brings Solid Lamp Replacement Service to Georgia Ministry

Electrosonic's Service Solutions team provides expert projector maintenance and lamp replacement services for North Point Ministries. Located in Alpharetta, Georgia, North Point Ministries relies on Electrosonic to replace the Xenon lamps in their high brightness projectors located across multiple campuses. Electrosonic also provides periodic maintenance and color calibration for the projectors in the main sanctuaries for each campus on a bi-annual basis.

"Projection is a critical component in creating environments across our 5 campus locations and we require comprehensive support from a projector service standpoint. Whether it's lamp refurbishment, calibration, cleaning or complete overhauls, Electrosonic is a solid choice. Specifically, our experience with Electrosonic's service technician has been great. He is prompt, reliable and a valuable

resource for our team," said Brendon Petty, Technical Director of North Point Ministries.

Electrosonic's Service Solutions provides the center with the following services:

Projector Lamp Replacement Program

- Guaranteed availability of replacement lamps
- Extended lamp warranty
- Lamp inventory management
- 100% spent lamp recycling

Service & Maintenance Contract

- Back-up emergency call out technicians
- Help desk and technical phone support
- Two preventative maintenance visits annually
- Priority repair of defective products
- All shipping to and from the location